DS-KH7300EY Series Indoor Station

User Manual

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Symbol	Description
⚠️**Danger**	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
⚠️**Caution**	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
📖**Note**	Provides additional information to emphasize or supplement important points of the main text.

Regulatory Information

EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, RE Directive 2014/53/EU,the RoHS Directive 2011/65/EU

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see:www.recyclethis.info

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

If a power adapter is provided in the device package, use the provided adapter only. If no power adapter is provided, ensure the power adapter or other power supply complies with Limited Power Source. Refer to the product label for the power supply output parameters.

About this Manual

Get the manual and related software from or the official website (http://www.hikvision.com).

Product	Model
Network Indoor Station	DS-KH7300EY-THE2 DS-KH7300EY-WTHE2 DS-KH7300EY-TIE2 DS-KH7300EY-WTIE2 DS-KH7300EY-THIE2 DS-KH7300EY-WTHIE2

Contents

Chapter 1 Cable and Transmission Distance

Cable and transmission distance between devices should follow rules below.

Table 1-1 Cable and Transmission Distance

Cable Type	DS-KAD7060EY to Door Station	DS-KAD7060EY to DS-KAD7061EY	DS-KAD7061EY to DS-KAD7061EY	DS-KAD7061EY to Indoor Station	Indoor Station to Indoor Station	DS-KAD7060 to DS-KAD7060-S	Indoor Station to Door Station
UTP 5 0.2 mm_2 (Cat. 5) AWG24	60 m	60 m	60 m	60 m	100 m	60 m	140 m
0.28 mm_2 (TP) AWG23	60 m	40 m	40 m	40 m	80 m	40 m	160 m
0.5 mm_2 (Parallel) AWG20	60 m	60 m	60 m	60 m	100 m	60 m	180 m
1 mm_2 (Parallel) AWG17	60 m	60 m	60 m	60 m	100 m	60 m	260 m
1 mm_2 (TP) AWG17	60 m	40 m	40 m	40 m	80 m	40 m	260 m
1.5 mm_2 (Parallel) AWG15	60 m	40 m	60 m	60 m	100 m	60 m	260 m

Chapter 2 Set Device Rotary DIP Switch

After door stations have been connected to indoor stations, you can set rotary DIP switch of these devices.

DIP Switch of Door Station

Use the rotary switch to set the building No., door station No., sub door station, outer door station No. and door open duration. The Tens column refers to the number in Tens, and the Units column refers to the number in Units. On each rotary DIP switch, 0 to 9 refers to No. 0 to 9. In total, you can use 1 to 99 to number the building. If the door station is main door station, the **Door Station No.** should be set as 0; If it is sub door station, set **Door Station No.** as 1~16; If it is outer door station, set **Door Station No.** as 90~99. Use the screwdriver to adjust the number. The arrow indicates the number.
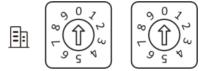Building No. (1~99)

Figure 2-1 Building No.

Door Station No.
Main Door Station: 0
Sub Door Station: 1~16
Outer Door Station : 90~99

Figure 2-2 DIP Switch of Door Station No.
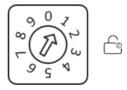
Door Open Duration

Figure 2-3 DIP Switch of Door Open Duration

Table 2-1 Door Open Duration

Rotary DIP Switch	Door Open Duration(s)
0	2
1	1
2	3
3	4
4	5
5	8
6	10
7/8/9	2

[i] **Note**

- It is recommended to stick the supplied number remark on the back of the device to indicate the device's No.

DIP Switch of Indoor Station

Use the rotary DIP switch to set the indoor extension No., the building No., and the room No. The Tens column refers to the number in Tens, and the Units column refers to the number in Units. On each rotary DIP switch, 0 to 9 refers to No. 0 to 9. In total, you can use 1 to 3 to number the indoor extension No., and use 1 to 99 to number the building or the room. Use the screwdriver to adjust the number. The arrow indicates the number. An example is shown below.
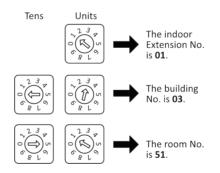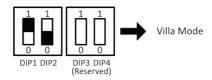

Figure 2-4 Example: DIP Switch of Indoor Station

Figure 2-5 Villa Mode

Villa Mode: The device can be powered by separate power supply. Under the villa mode, more than one device can be lightened up; when the extension is called, it can be lightened up and intercom via videos.
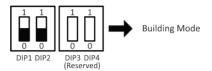

Figure 2-6 Building Mode

Building Mode: In one power supply system, up to 4 indoor stations can be wired and up to 1 indoor station can be normally used at the same time. When other devices are lightened up, the IN USE indicator will also be lightened up. Separate power supply is not supported. When the extension is called, the screen cannot be lightened up.
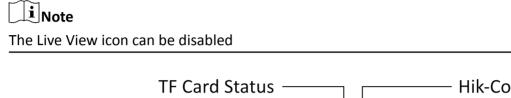
Note

- DIP 1 and DIP 2 are for mode settings, and DIP 3 and DIP 4 are reserved.
- If DIP 2 is set as 1, the function of Professional Studio will be enabled.
- The device is on debugging mode when the extension No. is 9. You can operate the indoor station on debugging mode without connecting to the door station.

Chapter 3 Menu

You can mute the device, unlock and live view the linked device on the menu page. You can also check the status of on the menu page.

You can view the status of the Hik-Connect, Wi-Fi, door station and the TF Card on the menu page.
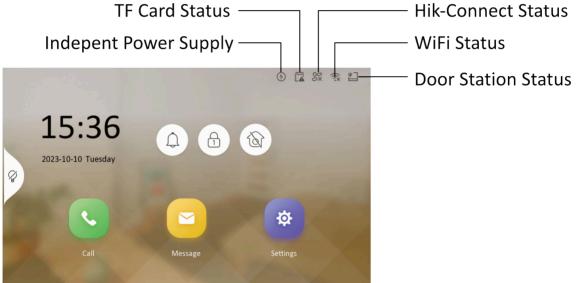
Note

The Live View icon can be disabled

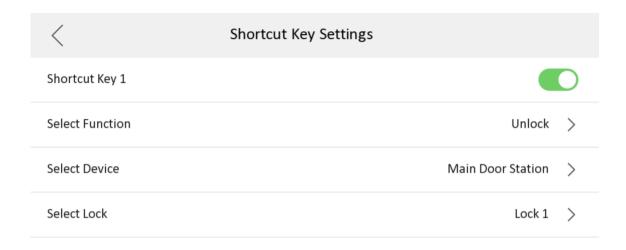**Figure 3-1 View Status**

Icons on the page.

Mute

You can tap ⬚ on the menu page to mute the indoor station.

Note

After muting, there will be no ringtone when receiving a call.

Unlock

You can tap ⬚ on the menu page to unlock linked device. You can set this key on the Shortcut Key Settings page.

Figure 3-2 Shortcut Key Settings

By default, you can tap this icon to unlock lock 1 of the main door station.

Live View

You can tap ⊚ to live view door station.

By default, you can tap this icon to live view the main door station.

Chapter 4 Call Indoor Station from Door Station

After powering on the device, the indoor station and door station can conduct the following operation.

Before You Start
The indoor station and door station should connect first and finish the settings of DIP switch.

Steps
1. The door station call indoor station directly.
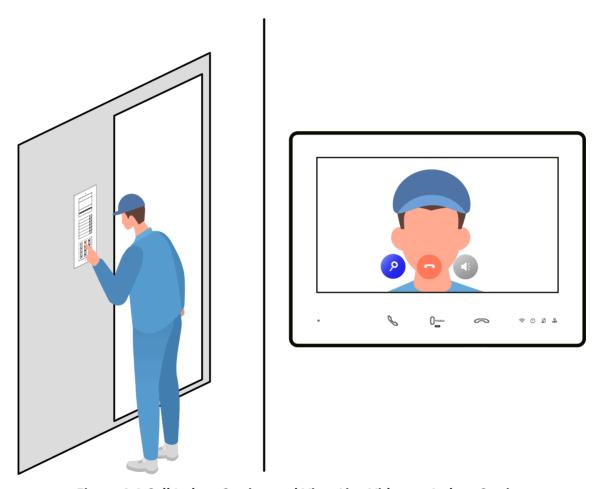2. The indoor station views the live video of the door station.

Figure 4-1 Call Indoor Station and View Live Video on Indoor Station

Chapter 5 Other Operations on Device

5.1 Receive Call

5.1.1 Receive Calls via Cochlear Implants

The indoor station and indoor extension can receive calls from door station, outer door station and sub door station. You can received these calls via cochlear implants.

Note
- The device needs to support hearing loop function.
- Make sure the hearing loop function is enabled. You can go to **Settings →** **→ Other Settings** to check it.

Note
The indoor extension can connect to indoor station with network cables. After connecting, the indoor extension can receive calls from devices that linked to the indoor station.

5.1.2 Receive Calls via Handsets or Loudspeaker

The indoor station and indoor extension can receive calls from door station, outer door station and sub door station. You can received these calls via handsets.
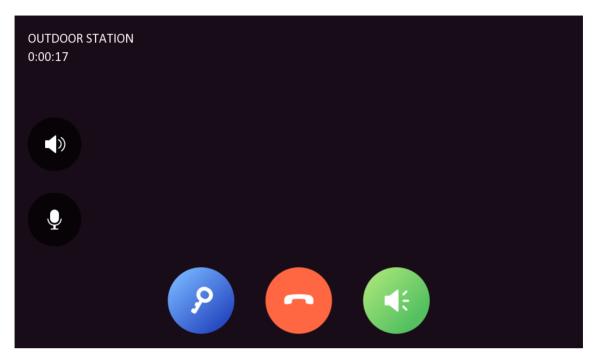
Note
Make sure the device is equipped with handsets.

Figure 5-1 Calling

After receiving the call with handset, you can shift it to loudspeaker by tapping on the calling page.

$\boxed{\mathbf{i}}$**Note**

The indoor extension can connect to indoor station with network cables. After connecting, the indoor extension can receive calls from devices that linked to the indoor station.

5.2 View Call Logs

Steps

1. Tap **Call → ** to enter the call log page.
2. Tap a piece of call logs in the list to call back.

$\boxed{\mathbf{i}}$**Note**

- The indoor station saves call logs from door stations, outer door stations, and sub door stations.
- Hold a piece of call logs to open the call logs handling menu. Tap **Delete** to delete the piece of call logs. Tap **Clear** to delete all pieces of call logs.

5.3 View Capture Logs

Before You Start

You need to enable the function of snapshot before you can receive capture logs. For more details, please refer to _**Preference**_

Steps

1. Tap **Message →** to enter the capture log page.

2. You can view all capture logs on this page.

Chapter 6 Configuration on Device

6.1 Call Settings

You can set the ringtone, ring duration, call forwarding time on call settings page.

Steps

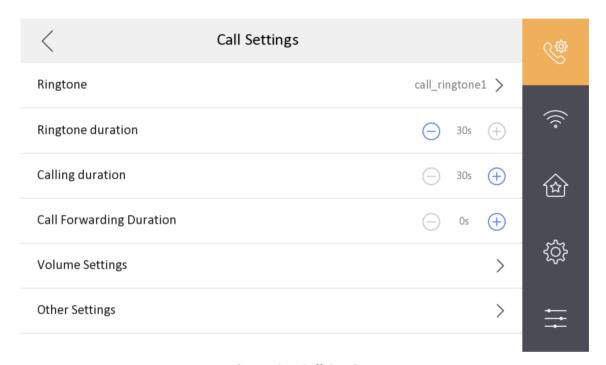1. Tap **Settings →** [icon] to enter the call settings page.

Figure 6-1 Call Settings

2. Set corresponding parameters.

Ringtone

There are 3 ringtones by default, and you can custom and import at most 4 ringtones via Batch Configuration Tool or iVMS-4200 Client Software.
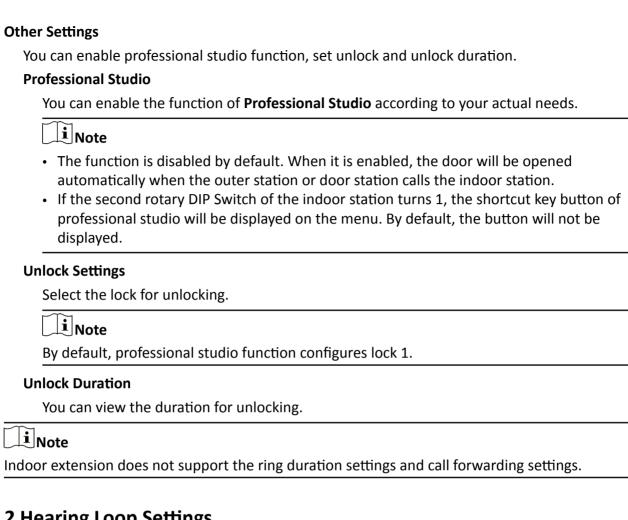
Ringtone Duration: The maximum duration of indoor station when it is called without being accepted. Ringtone duration ranges from 10 s to 30 s.

Calling Duration

The call will end automatically when the actual calling duration is longer than the configured one. Calling duration ranges from 30 s to 60 s.

Call Forwarding Duration

The ring duration limit beyond which the call is automatically forwarded to the mobile phone designated by the resident. Call forwarding ranges from 0 s to 20 s.
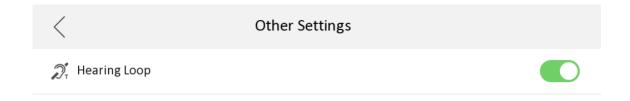
Other Settings

You can enable professional studio function, set unlock and unlock duration.

Professional Studio

You can enable the function of **Professional Studio** according to your actual needs.

📖**Note**

- The function is disabled by default. When it is enabled, the door will be opened automatically when the outer station or door station calls the indoor station.
- If the second rotary DIP Switch of the indoor station turns 1, the shortcut key button of professional studio will be displayed on the menu. By default, the button will not be displayed.

Unlock Settings

Select the lock for unlocking.

📖**Note**

By default, professional studio function configures lock 1.

Unlock Duration

You can view the duration for unlocking.

📖**Note**

Indoor extension does not support the ring duration settings and call forwarding settings.

6.2 Hearing Loop Settings

After enabling **Hearing Loop** function, you can wear cochlear implants to receive signals from hearing loop system.

📖**Note**

Only some devices support hearing loop function.

Tap **Settings → 🟠 → Other Settings** to enter the settings page.

Figure 6-2 Other Settings

Enable or disable **Hearing Loop** function according to your needs. By default, the function is enabled.

6.3 Shortcut Settings

You can configure shortcut keys on the shortcut settings page.

Unlock Keys

Tap **Settings → ▤ → Shortcut Settings** to enter the Shortcut Settings page.

Unlock Key

You can select device and lock for settings.

Shortcut Keys

You can set different functions to different shortcut keys.

Tap to enable the shortcut key. Set the function, device and lock for the key.

⌊i⌉Note

- Each indoor station has 2 to 5 customizable buttons. The unlock button can be configured to ulock door station's relay, or trigger specified relay module's relay (address is needed). The other 4 buttons also supports triggering specified relay module's relay (address is needed).
- When in preview page or receiving a call, the indoor station can control specified relay module's relay via customized buttons.

- The customizable buttons of the indoor station can be configured to control the relay module to unlock the door or turn on the light. If select devices manually, maximum 3 devices is supported. If select device automatically, the relay with the smallest No. will be selected.
- By defualt, doorbell rings or calls can trigger up to 32 relay modules to unlock the door or turn on the light. The user can also disable this setting.

Live View

Tap **Settings →** [icon] **→ Configuration →** [icon] .
Enable **Live View**, and the icon of live view will be shown on the main page.

Professional Studio

Tap **Settings →** [icon] **→ Other Settings** . Enable **Professional Studio**, and the icon will be shown on the main page.
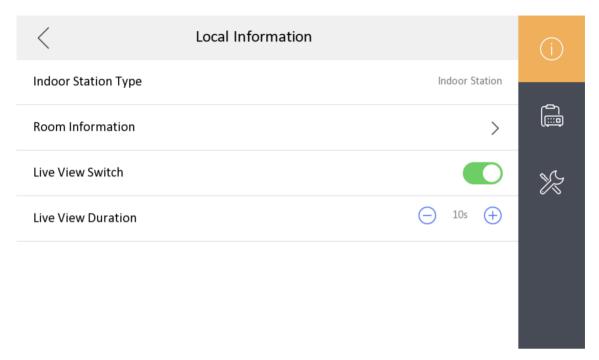
6.4 Set Live View

On the live view page, you can view the live video of linked door station, outer door station and sub door station.

Steps

[i] Note

- Make sure the door station is well-connected.
- Make sure the indoor extension and the indoor station are well-connected.

1. Tap **Settings →** [icon] **→ Configuration →** [icon] to enter the page of Local Information.

Figure 6-3 Local Information

2. Enable **Live View** and the device can start view live videos of linked devices. You can also set the duration for live view.
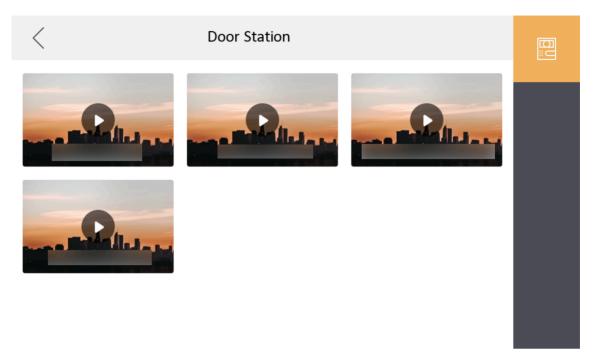3. After enable the function, the live view icon will be shown on the main page. Tap **Live View** on the main page.

Figure 6-4 Live View

4. Tap ▣ to enter the live view page of door station.

📖ℹ️**Note**

- On the Call from Door Station page, there are 2 unlock buttons: Unlock 1, and Unlock 2. When you tap **Unlock 1**, the building gate will open by default. When you tap **Unlock 2**, the door station connected door will open.
- On the **Call from Door Station** page, there are 1 capture button. You can tap the button to capture the picture via door station.
- The indoor station can view live videos of at most 1 main door station + 16 sub door station +10 outer door station.

6.5 Volume Settings

Set the microphone volume, prompt sound volume and call volume.

Steps

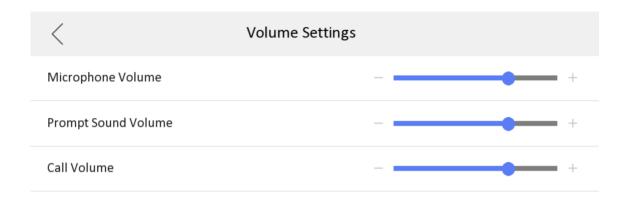**1.** Tap **Settings → 🔧 → Volume Settings** to enter the volume settings page.

Figure 6-5 Volume Settings Page

2. Set the microphone volume, prompt sound volume, and the call volume of the indoor station.

6.6 App Settings

The device support adding to **Hik-Connect** and configuration remotely via the client.

6.6.1 Connect to Wi-Fi

After connecting to Wi-Fi, you can view live videos and unlock the door via mobile App. Only some indoor stations support Wi-Fi.

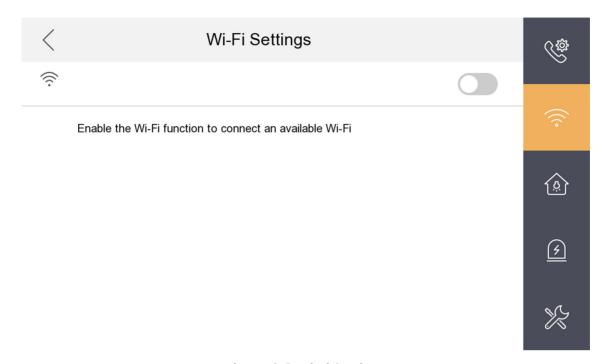Tap **Settings → Wi-Fi Settings** . Enable **Wi-Fi**, and the indoor station can search the Wi-Fi.

Figure 6-6 Wi-Fi Settings

After connecting to the Wi-Fi, you can operate remotely via the mobile App. The App supports displaying the list of linked door stations. You can unlock the door, receive calls from door stations.

6.6.2 Link to the Mobile Client

Before You Start

⚠ i Note

The function of the device varies according to different models. Refers to the actual device for detailed information.

Steps
1. Tap **Settings** → ▤ → **Configuration** → ✷ → **Hik-Connect Service Settings** to enter the settings page.
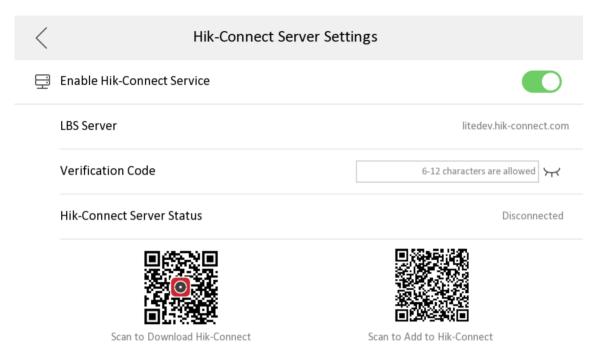2. Enable **Enable Hik-Connect Service**.

Figure 6-7 Enable Hik-Connect Service

3. Edit **LBS** server and **Verification Code**.

> 📖 **Note**
>
> Verification code is used to add the device to mobile client.

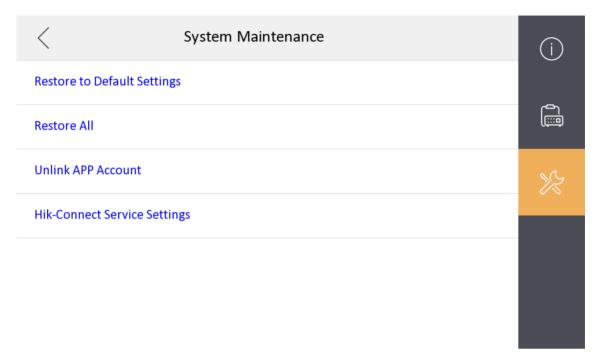4. **Optional:** Scan the QR code on the screen.

> 📖 **Note**
>
> - Scan the left QR code on the screen to access Hik-Connect.
> - Scan the right QR code on the screen to add the device to the mobile client.

6.6.3 Unlink App Account

Remove the account from the mobile client.

Steps

1. Tap **Settings → 📋 → Configuration** .
2. Tap 🔆 to enter the system maintenance page.

Figure 6-8 System Maintenance

3. Tap **Unlink App Account**, and follow the steps on the page.

6.7 Add Outer Door Station

The indoor station can connect to the outer door station. After connecting, the outer station can call indoor station.

Before You Start
You need to set the No. of the outer door station via the DIP switch.

Steps
1. Tap **Settings →** 🔲 **→ Configuration →** 🔲 to enter the device management page.
2. Tap **+** to add a outer door station.
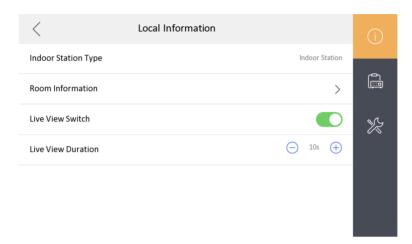**3.** Enter the **No.** and tap **OK**.

6.8 Number Settings

You can set building No. and room No. via the rotary DIP switch. For details, please refer to **_Set Device Rotary DIP Switch_** .

6.9 View Indoor Station Type

Steps

1. Tap **Settings → ▤ → Configuration → Local Infomation** to enter the Local Infomation page.

Figure 6-9 Local Information

2. View the **Indoor Station Type**.

6.10 Preference

You can set capture settings on the preference page.

Tap **Settings → ⌂** to enter the preference page.

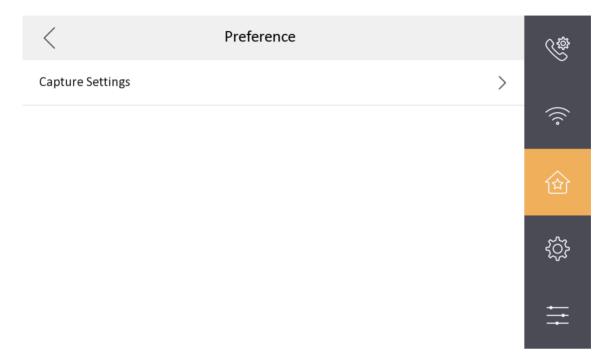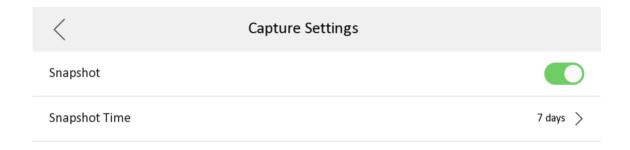**Figure 6-10 Preference**

Capture Settings

After enable **Snapshot**, you can capture pictures when receiving the call and viewing the live videos. You can set the **Snapshot Time** which is the duration for the captured picture saved in the TF card.

Figure 6-11 Capture Settings

6.11 Set Time

Steps

1. Tap **Settings** → ⚙ → **Time and Date** to enter the time synchronization page.
2. Tap **Date Format** and **Time Format** to set the time format.
3. **Optional:** Tap **Time** to set time manually.
4. Tap **Sync Time**.

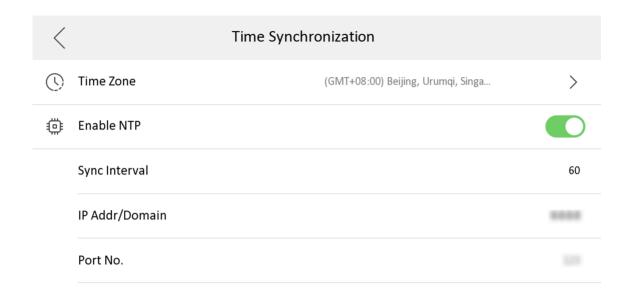| Time Synchronization		
Time Zone	(GMT+08:00) Beijing, Urumqi, Singa...	>
Enable NTP		⬤
Sync Interval		60
IP Addr/Domain		
Port No.		

Figure 6-12 Time Synchronization

1) Select the **Time Zone**.
2) Enable **Enable NTP**.
3) Set the synchronizing interval, enter the IP address/domain of NTP server and port No.

Note
- The default unit of synchronizing interval is minute.
- The time zone can be configured as well if the NTP is not enabled.

6.12 Change System Language

Steps
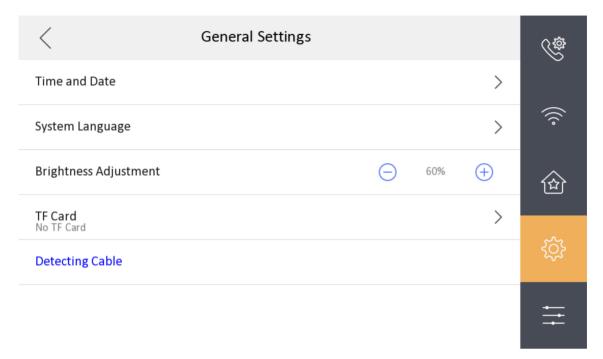1. Tap **Settings** → ⚙ to enter the General Settings page.

Figure 6-13 General Settings

2. Tap **System Language** to change the system language.

6.13 Adjust Brightness

Steps

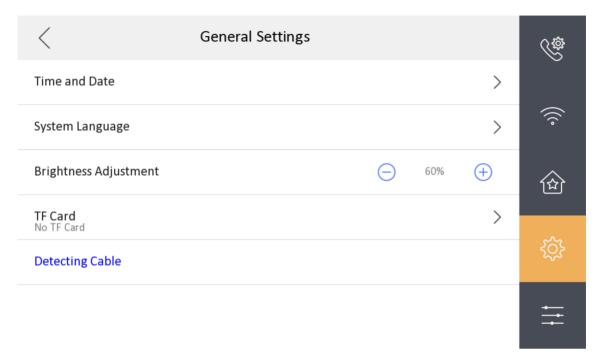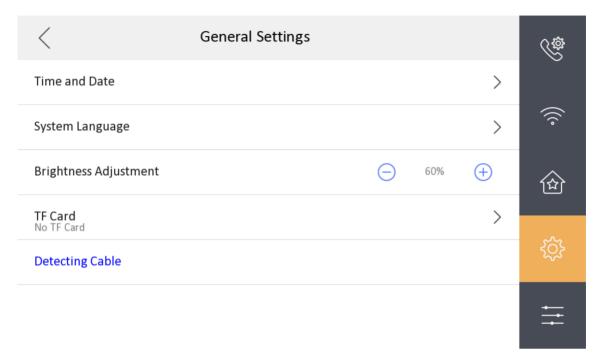1. Tap **Settings →** ⚙ to enter the General Settings page.

Figure 6-14 General Settings

2. Tap **+** or **-** to adjust the screen brightness.

6.14 Format TF Card

Steps

1. Tap **Settings → [⚙]** to enter the General Settings page.

Figure 6-15 General Settings

2. Tap **TF Card** to view the TF card or format the TF card.

6.15 Test Network

Steps
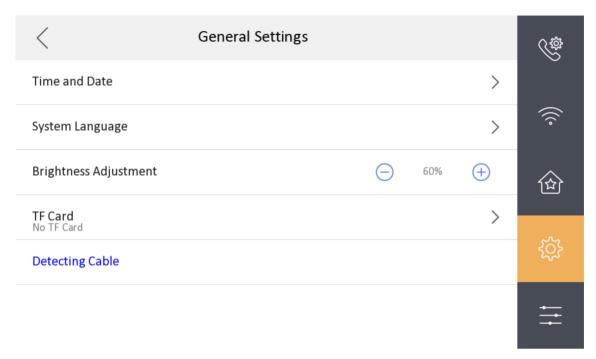1. Tap **Settings** → [icon] to enter the General Settings page.

Figure 6-16 General Settings

2. Tap **Detecting Cable** to test whether the network can meet the requirement of the device using.

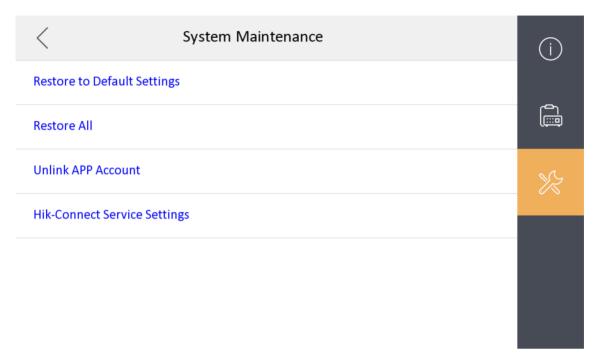## 6.16 Restore Device

Steps

1. On the main page of the device, tap **Settings → Advanced Settings → System Maintenance** to enter the restore default settings page.

⬛**Note**

Admin password is required to enter the advanced settings page.

Figure 6-17 Restore Default Settings

2. Tap **Restore Default Settings** to restore the default settings and reboot the system.

3. Tap **Restore All** to restore all parameters and reboot the system.

6.17 View Device Information

View the device information, including the version, model, serial No. firmware version and open source disclaimer.

Steps

1. Tap **Settings → [icon] → Device Information** to enter the Device Information page.
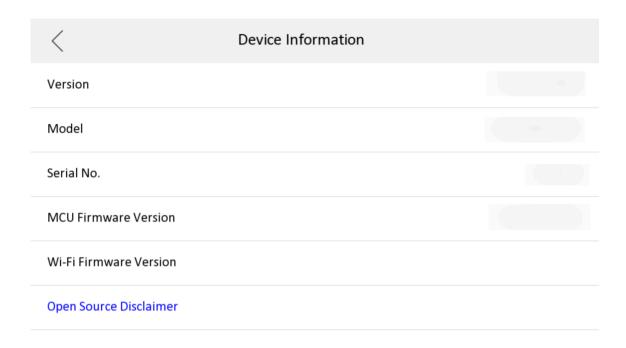
Figure 6-18 Device Information

2. View the device version, model, firmware version and serial No.

3. Optional: Tap **Open Source Disclaimer** to view the OSS statement.

Chapter 7 FAQ

The FAQ for indoor station is listed as follows.

1. Q: How to light up the screen? Why it doesn't work when I press the screen?
   A: You can only press the unlock key to light up the screen.
2. Q: I connected multiple indoor station, but why only one indoor station screen can be light up?
   A: Because all devices in same building use one power supply to save power. Therefore, only one indoor station is allowed to operate at the same time. If you would like to operate another indoor station, please wait for the first indoor station to screen off.
3. Q: Is there any way to light up more than one indoor station screen at the same time?
   A: If you power the indoor station with separate 12 V 1 A power adapter, then set the 1st DIP switch as on, then it can be operated any time. No matter other indoor station screen is ON or OFF.

   $\boxed{i}$**Note**

   Setting the DIP 1 as **ON** without powering the indoor station with separate power adapter may lead to insufficient power to the whole system and other unpredictable problems.

4. Q: I configured indoor station and several indoor station, when calling from door station, only the main indoor station screen show the image, the extensions only give the ring sound but no image is shown on the screen, why?
   A: All devices in same building use one same power supply in order to save power. Only main indoor station will show the image, but if you answer from indoor extension, the screen will light up and main indoor station screen will become off.
5. Q: There are some LED lights flashing on the right side of screen, what's the meaning of that?
   A: Please check the table below first.

Type	Power	In Use	Mute (Do Not Disturb)	Wi-Fi	Reason	Solution
Rotary Switch	Flashing	Flashing	OFF	OFF	Rotary Switch is wrong/ conflict	Check indoor station rotary switch
Door Station	Flashing	OFF	Flashing	OFF	Door station is offline	Check wiring or rotary switch, whether have same

Type	Power	In Use	Mute (Do Not Disturb)	Wi-Fi	Reason	Solution
						building number as door station
Distributor	Flashing	OFF	OFF	OFF	Wiring abnormal	Check the wiring between distributor and indoor station

6. Q: How long will the indoor station screen keep ON? Can I change the duration?
   A: The screen will be off after 5 s if no operation (including press the button, touch the screen, call from door station, remote unlock/Live view/Enable two-way audio from Hik-Connect APP. upgrade indoor station firmware from door station), considering the power saving we can't modify or extend the time duration.

7. Q: Why it prompts the live view failed when I click the camera icon?
   A: The live view door station function is disabled by default, you can enable it from menu→advanced function→configuration→live view switch.

See Far, Go Further